FULL TERMS AND CONDITIONS

REDEEM 2 FREE SUGAR ROLLS FROM POLAR WITH MIN. $25 SPEND ON OLDTOWN PRODUCTS

These terms and conditions (the “Terms”) shall apply to the OldTown x Polar Sheng Siong Exclusive Brand Promotion organized by JACOBS DOUWE EGBERTS RTL SCC SG PTE LTD (the “Company”), (the “Promotion”).

1. All participants (“Participants”) who are at least eighteen (18) years of age are eligible to take part in the Promotion.

2. The Company may, upon request, require all Participants to present valid identification for verification of the Participants’ identity.

3. The Company may exclude any person from participating in the Promotion without providing prior notice and/or reasons, in its sole and absolute discretion.

4. The Promotion shall commence on 1 Nov 2026 and end on 30 Nov 2026 (the “Promotion Period”) and applies only to purchases of OldTown coffee and tea products from physical Sheng Siong stores in Singapore within the stipulated period indicated under list of participating outlets below. (“Participating Products”).

5. The participating products (“Participating Products”) are as follows: -

1	OLDTOWN White Coffee 2IN1 COFFEE & CREAMER 13X25G
2	OLDTOWN White Coffee 3IN1 CANE SUGAR 13X36G
3	OLDTOWN White Coffee 3IN1 EXTRA RICH 13X35G
4	OLDTOWN White Coffee 3IN1 CLASSIC 13X31.6G
5	OLDTOWN White Coffee 3IN1 LESS SUGAR 13X31.6G
6	OLDTOWN White Coffee 3IN1 HAZELNUT FLAVOURED 13X31.6G
7	OLDTOWN White Coffee 3IN1 SALTED CARAMEL FLAVOURED 13X31.6G
8	OLDTOWN White Coffee 3IN1 COCONUT FLAVOURED 13X20G
9	OLDTOWN White Coffee 3IN1 PANDAN FLAVOURED 13X30G
10	OLDTOWN Nan Yang White Coffee O 2IN1 20X30G
11	OLDTOWN Nan Yang White Coffee O 20X12G
12	OLDTOWN White Milk Tea 3IN1 13X35G
13	OLDTOWN Teh Tarik Milk Tea 3IN1 13X30G
14	OLDTOWN Hong Kong Style Milk Tea 3IN1 13X35G

6. To participate in the Promotion, Participants will be required to:

   a. purchase a minimum of S$25 worth of the Participating Products in a single receipt from the Participating Outlets during the Promotion Period;

   b. Scan the QR code found on the promo boards and wobblers in participating stores, and stickers on pack

   c. Fill in key particulars) and upload their valid receipt on the webform. Once the receipts have been verified, they will receive the E-Voucher via their email, during the relevant Roadshow Promotion Period.

7. Participants will receive E-Voucher within 3-5 working days, if they are eligible to receive one

8. If the conditions at Paragraph 7 are fulfilled, each Participant shall be entitled to receive one E-Voucher that is redeemable for 2 Sugar Rolls only, while stocks last.

9. The E-Voucher must be presented at Polar Retail outlets for redemption. Each E-Voucher is valid for one-time redemption only.

10. The E-Voucher is valid at all Polar Retail outlets, except for those within convenience stores, petrol stations and supermarkets

11. The E-Voucher cannot be used in conjunction with other promotions, discounts, privileges or vouchers.

12. No partial redemption is allowed. Any unused value will be forfeited.

13. Neither JDE nor Polar Puffs & Cakes will be responsible for the loss or damage of this E-Voucher.

14. The Participants agree that the E-Voucher is not exchangeable for cash and non-refundable, and that any E-Voucher which has not been redeemed during the stipulated promotion period, shall be forfeited.

15. The Company and Management reserves the right to amend, in its sole and absolute discretion, the mechanics, terms and conditions and/or details of the Promotion, without providing prior notice to Participants.

16. Polar Puffs & Cakes reserves the right to reject any voucher that has been tampered with or found in any way to be unacceptable

17. The Promotion will involve a total of 2,230 E-Vouchers (total worth: [S$8,005.70]):

Description of Gift*	Total No. of Gifts Available
Polar Sugar Rolls	2

*Subject to specific terms and conditions as may be stipulated by the Company.

18. The specific terms and conditions of each of the E-Voucher shall apply where applicable, and the Participants agree that any E-Voucher which is not used before its expiry date shall not be replaced by the Company or Polar Puffs & Cakes. Request for expiry date extension shall not be entertained.

19. Participants to refer to Polar Puffs & Cakes website www.polarpuffs-cakes.com for their outlets listing.

20. By participating in the Promotion:

a. the Participant is taken to have accepted and agreed to be bound by these Terms and any other instructions, specific terms and conditions that the Company may issue from time to time;

b. the Participant hereby grants his/her consent for the Company to collect, use and disclose the Participant's personal data acquired, for the following purposes in accordance with the Personal Data Protection Act 2012 and the Company's Privacy Policy (available at https://www.jacobsdouweegberts.com/privacy-statement/):-

i. administering this Promotion, including to contact you on the collection of the Prizes;

ii. verifying your identity;

iii. compliance with any applicable laws, regulations, codes of practice, guidelines, or rules, or to assist in law enforcement and investigations conducted by any governmental and/or regulatory authority;

iv. transmitting to any third parties including our third-party service providers and agents, and relevant governmental and/or regulatory authorities, whether in Singapore or abroad, for the aforementioned purposes;

v. providing marketing material to you; and

vi. any other incidental business purposes related to or in connection with the above.

21. Further, by participating in the Promotion, the Participant agrees:

(i) that the Company reserves the right to video, photograph and/or record the Promotion, and publish the Participant's images and details for any purpose related to the Promotion without having to provide compensation to the Participant;

(ii) that the Company shall have the right to suspend, withdraw or cancel the Promotion, and to amend these Terms at any time in its sole and absolute discretion without prior notice;

(iii) that the Company's decisions on all matters relating to the Promotion shall be final, and the Company will not entertain any correspondence or appeals on the same;

(iv) that Participants who have been found to have engaged in misconduct, including cheating, fraud and/or manipulation shall be disqualified from the Promotion and will not be eligible to redeem any Gifts;

(v) to indemnify the Company against any loss, damage, liability, cost or expense (including reasonable legal fees), which the Company may incur in connection with a breach of these Terms by the Participant; and

(vi) that the Company shall not be liable for any injuries, losses or damages arising from or in connection the Promotion, including without limitation, any error in the computation of chances, breakdown or malfunction of related equipment, or any error in the outcome of Draw (if any).

22. This Promotion adheres to the terms and conditions set out in the Facebook promotion guidelines which can be found at: http://www.facebook.com/promotions_guidelines.php. Any questions or comments regarding the Promotion must be directed to the Company, not to Facebook. The Participant releases Facebook and its associated companies from all liabilities arising in respect of the Promotion. Participants acknowledge that the Promotion is in no way sponsored, endorsed or administered by, or associated with Facebook.

23. In the event of any inconsistencies between these Terms and the contents of any promotional material relating to the Promotion, these Terms shall prevail. In the event of inconsistencies between the English version and any other versions of the Terms, the English version shall prevail.

24. The Participant agrees that these Terms shall be governed by Singapore law and that the Courts of Singapore shall have exclusive jurisdiction over any disputes arising from these Terms.